

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Travis Nobles
Scribe: April Taylor
Date: 08/15/2007
Time: 10:30 – 11:30 a.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

x Rick Kretschmer
 Sarah Harris
 Cheryl McQueen
 x Paul Carr
 Gary Imes
 Joyce Sims
 x Rick Debell
 x Cathy Bennett
 x Thelma Hayter
 x Eric Johnson

Others:

Tim Sullivan
 x Jamie Herubin
 x Sandy Flores
 x Mike Frost
 x Myran Harris
 Chris Ferell
 Deborah LeBlanc
 x April Taylor
 x Travis Nobles

Attendees:

x Alamance-Caswell	x Onslow-Carteret
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Sandhills Center
x Crossroads	x SE Center
x Cumberland	x SE Regional
x Durham	x Smoky Mountain
x Eastpointe	x Wake
ECBH	Western Highlands
x Five – County MHA	
Foothills	
Guilford	
x Johnston	
x Mecklenburg	

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Attendees:

Item No. Topics

Area Programs, Division and EDS

1. Roll call
2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. **Please do not place IPRS Core Team call on hold because of potential distraction to call discussion.**
3. Upcoming Check-writes (cut-off dates) – August 16, 30, Sept. 6
4. Agenda items
 - Beta Test (NPI) Requirements Review
 - 100 records/LME/submission; Format test; full cycle run, 835
 - **Update scheduled termination: TBD**
 - IPRS Questions or Concerns
 - MMIS Updates – Chris Ferrell
6. DMH and/or EDS concluding remarks
 - a. For **North Carolina Medicaid** claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.
 - i. Physician phone analyst (i.e. Independent Mental Health Providers)-4706
 - ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707
7. Roll Call Updates

Next Meeting

August 22, 2007

For assistance with IPRS claims, adjustments, R2Web, access applications, etc.

*Call the IPRS Help Desk - 1-800-688-6696, ext. 53355 or 919-816-4355
M – F 8:00am - 4:30pm, excluding Holidays*

IPRS Question and Answer email address – iprs.qanda@ncmail.net

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ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	Upcoming Check-writes (cut-off dates) August 16th and 30th
4.	<p>Agenda items</p> <p>(Travis) Any questions about current or upcoming checkwrite?</p> <ul style="list-style-type: none"> • Q: Beacon Center – Question about the rates for 90806 for July 1—we are being paid at a higher rate than anticipated. Have the NCXIX rates been installed in IPRS? • A: Thelma – We pull rates for enhanced services and OBH codes from a joint table shared with Medicaid, whether they are higher or lower. <p>Agenda Items.</p> <p><u>NPI (Travis Nobles)</u></p> <ul style="list-style-type: none"> • Still need beta testers. <p><u>IPRS Questions</u></p> <ul style="list-style-type: none"> • Q: (Durham) Is there any progress made on the additional Medicaid programs to force to IPRS? • A: (Thelma) No. We have to discuss this with our divisional workgroup, and we're not sure if they'll accept any more of those but we'll give it a shot. • Durham: We have an issue with no one paying for these codes but the county. • Thelma: Remind me which codes these are? • Durham: FPW and MADQ. • Q: (SE Regional) Can you please confirm the final cut-off date for billing IPRS for prior fiscal year? • A: (Rick Kretschmer) October 25. <p><u>Provider Services Update (Chris Ferrell)</u></p> <ul style="list-style-type: none"> • CISA providers re-enrollment due by the end of this month. • Q: (Catawba) What forms are you expecting to be sent in? • A: (Chris) On the DMA website, they (providers) have to fill out the entire enrollment package for their specialty. • (Catawba): Their provider numbers won't change? • (Chris) I don't think so. • Q: (Durham) What's the report on IPRS that will show the providers being end dated on the Medicaid side? • A: (Thelma) I think it's IPVR0552.

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- **Q:** (Catawba) If a provider is already fully endorsed, then they don't have to do anything?
- **A:** (Thelma) Chris and I have heard different information. We'll investigate it and inform you next week.

Medicaid Questions

- **Q:** (Western Highlands) We're looking at sending a void/replace on our 837s and wanted to know if that type of entry can be taken on the same 837 file at this point.
- **A:** (Paul) I will call you after this meeting and we can discuss it, but yes, the 837 can handle void and replacements for both Medicaid and IPRS.
- **Q:** (Smoky Mountain) We got back a set of claims that we had sent in – time limit override, they were returned for "attach time limit documentation override and refile". This happens infrequently but still too often. By the time we mail it back we may be out of time.
- **A:** (Chris) From the Medicaid side, we date stamp all of your claims when they are received. The initial date stamp is what's important. But in extreme cases, we may not be able to process in time.
- (Smoky) But in this case, there is no missing documentation.
- (Chris) In that case, you should look at the name of the person that mailed it back and call that person directly.
- **Q:** (Johnston) We have consumers who have Medicare HMO as their primary and Medicaid as their secondary. So once the HMO has paid, we bill Medicaid as the secondary, but we get a denial saying to bill Medicare. How can we get paid for Medicaid for these?
- **A:** (Chris) you can put it on the resolution inquiry form and indicate that it's a Medicare HMO and bill us for the copay amount from the HMO and attach the Medicare HMO RA as well as the Medicaid RA and the claim and send that to us.

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